



Pool Credit Request Form

The Miami-Dade Water and Sewer Department allows a credit once per calendar year for a swimming pool that is fully emptied and re-filled. The sewer portion of your bill will be adjusted for the amount of water consumed.

Once the completed request is received via mail, fax or email as listed above, the Department will calculate an adjustment based on the dimensions of the swimming pool. A \$12.50 administrative fee for reading the meter and/or verifying that there has been a corresponding increase in consumption is applied to every account that is granted a pool credit. Your credit will be reflected on your next bill. Please pay your current bill in full to avoid any late fees or termination of water service. Accounts that are billed for water only and premises with a sub-meter or separate sprinkler meter do not qualify for a pool credit.

After the swimming pool is emptied and re-filled, complete the following information and return it via mail, fax or email as listed above. To return the completed form in person, contact us for a list of alternative locations and hours of operation or visit www.miamidade.gov/water. **Please be advised that splasher pools also known as “kiddie” pools do not qualify for a pool credit.**

Customer Information

Name on Account	
Account Number	
Service Address	
Phone Numbers	Business
	Home
	Cellular
Email Address	

Pool Information

Date Pool Filled	
Reason for re-filling Pool	
Type of Pool	In-ground Pool <input type="checkbox"/> Above Ground Pool <input type="checkbox"/>
Pool Dimensions	Length
	Width
	Depth
	Gallons

**For round pools, provide the circumference (width) and average depth only.*

Missing or incorrect information may delay the processing of your request.

Customer Name _____ **Customer Signature** _____

Official Use Only

Previous Pool Credit Information	Date of Last Pool Credit
	Pool Volume used for previous Pool Credit
Current Adjustment Information	Pool Volume in CCFs
	Credit for Sewer
	Credit for Sewer Fees and Taxes
	Adjustment Date
Field Visit Information	Completed Date
	Pool Verified?
	Meter Reading
Reason for Denial	